

NO	QUESTIONS AND FILTERS	COD	ING CATEG	ORIES		Relevant if:
IDEN	TIFICATION					
001a	Your name: Is this your name? [ODK will display the name associated with the phone's serial number.]		Yes			Always
001b	Enter your name below. Please record your name	Inter	Interviewer's Name			001a=0
002a	Current date and time. [ODK will display on screen] Is this date and time correct?		Yes			Always
			Day	Month	Year	
002b	Record the correct date and time.		Hours	Min	AM/PM	002a=0
003a	State	Anambra 1 Kaduna 2 Kano 3 Lagos 4 Nasarawa 5 Rivers 6 Taraba 7		Always		
003b	LGA	ODK will populate a list of appropriate LGA based on the state selected			Always	
003c	Locality		will populate lities based o			Always
004	Enumeration area		will populate neration area ted			Always
005	Facility number Please record the number of the facility from the listing form.	Fac	ility number			Always
006	Type of facility Please select the type of facility.	Healt Mate Healt Fami Youth Phart Chen	th Centre/ Cli rnity Clinic th Post ly Planning Co n Friendly Ce macy nist/ Patent M	centre		Always
007	Managing authority Please select the managing authority for the facility.	NGO Faith Priva	-based orgar te	nization		Always



NO	QUESTIONS AND FILTERS	CODING CATEGO	RIES		Relevant if:
800	Is a competent respondent present and available to be interviewed today?	Yes			Always
Find th	RMED CONSENT e competent respondent responsible for patient set) who is present at the facility. Read the greeting of		trator and family p	lanning in	
	Hello. My name is	nt in collaboration wi		dvance M	ledical
009a	Your facility was randomly selected to participate if family planning and other reproductive health serving names from the registers will be reviewed, recorded used by health organizations for planning service if data collected from your facility will also be used by facility will not be provided, and any reports by resinformation in aggregate form so that your facility of	ices and will ask to sed or shared. The info improvements or furt y researchers for an earchers who use yo	see patient register ormation about yo her studies of hea alyses. However,	rs. No pati ur facility r Ith service the name	ent may be s. The of your
	We are asking for your help to ensure that the information we collect is accurate. If there are questions which someone else is the most appropriate person to provide the information, we would appreciate y introducing us to that person.				
	You may refuse to answer any question or choose questions about the survey?	to stop the interview	v at any time. Do y	ou have a	iny
	May I begin the interview now?	Yes No			008=1
010	Interviewer's name: [Interviewer name from Household Questionnaire]				009a=1
010	Mark your name as a witness to the consent process.				003a-1
011	Name of the facility Please record the name of the facility.				009a=1
	What is your position in this facility?	Owner		1	
012	Select the highest managerial qualification of the respondent.	In-charge / manager Staff No response		3	009a=1
013	When did you first begin working at this facility?	Month			009a=1
	Enter Jan 2020 for do not know.	Year			
014	Have you previously participated in the PMA2020 service delivery point survey at this facility?	Yes No Do not know No response		0 88	009a=1
	Section 1 – Information Now I would like to ask about the				
101	When did this facility first begin offering health services / products?	Month			009a
	Enter Jan 2020 for do not know.	Year			=1



NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
102	How many days each week is the facility routinely open? Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response	Number of days	009a =1
103	Is there a healthcare worker present at the facility at all times or officially on call for the facility at all times (24 hours a day) for emergencies?	Yes, 24-hr staff	006 ≠ 4-8
104	Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this qualification are currently assigned to this facility. Finally, tell me the total number present at any time today. We want to know the highest technical qualification that any staff may hold regardless of the person's actual assignment or specialist studies. Enter -88 for do not know and -99 for no response. 0 is a possible answer.	Doctor Nurse/Midwife/CHO JCHEW SCHEW Nurse aide/Clinical Assistants Pharmacist Pharmacy/Laboratory technicians Other Medical Staff	009a =1 AND 006 ≠ 7-8
105a	Do you have an estimate of the size of the catchment population that this facility serves that is, the target, or total population living in the area served by this facility?	No catchment area	006 ≠ 5-8
105b	What is the size of the catchment population? Record the number of people living in the area served by this facility.	Number of people	105a =2
106	How many beds does the facility have? 0 is a possible answer. Enter -88 for do not know, -99 for no response.	Number of beds	009a =1
107	When was the last time an owner / supervisor from outside this facility came here to visit?	Never external supervision 0 Within the past 6 months 1 More than 6 months ago 2 Don't know -88 No response -99	009a =1
108a	Does this facility have electricity at this time? Select for running electricity only.	Yes 1 No 0 No response -99	009a =1
108b	At any point today, has the electricity been out for two or more hours?	Yes 1 No 0 Don't know -88 No response -99	009a =1



NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
109a	Does this facility have running water at this time?	Yes	009a
	Select for running water only.	No response99	=1
109b	At any point today, has running water been	Yes	009a
1005	unavailable for two or more hours?	Don't know88 No response99	=1
110	How many hand-washing facilities are available on site for staff to use?	Number of facilities	009a =1
	Enter -88 for do not know, -99 for no response.		
	May I see a nearby handwashing facility that is used by staff?	Soap is present1/0 Water source is present: stored water1/0	
111	Handwashing facility must be accessible to most health workers in the facility.	Water source is present: running water1/0 Handwashing area is near a sanitation	110≠0
	At the handwashing facility, OBSERVE:	facility1/0 None of the above77	
	(Select all that apply.)	Did not see the facility99	
		Never have sharps waste	
	The state of the facility from the state of	Open Burning	000-
LCL- 002	How does this facility finally dispose of sharp items or filled sharps boxes?	Dump without burning 3	009a =1
002	sharp items of fined sharps boxes:	Remove offsite4	- '
		Other	
	Section 2 – Family Plann	No response	
	Now I would like to ask about family pla		
If the	re is another provider who would be better able to facility, I would appreciate if you could	answer my questions on family planning services	s in this
	Do you usually offer family planning	Yes1	009a
201	services / products?	No0	=1
	When did this facility first begin offering	No response	
	family planning services / products?		
		Month	201=
202	The respondent reported that the facility opened in [YEAR AND MONTH FROM SQ101]	Year	1
	Enter Jan 2020 for do not know.		
		Condoms	
	This facility has MUMBER OF SCUEWS	Pills	SCHE W ≥ 1
LCL-	This facility has [NUMBER OF SCHEWS FROM 104] CHEWS. Do the CHEWs provide	Injectables	AND
001	any of the following contraceptives:	Implants1/0	201=
	any or and removing community	None of the above77	1
		No response99	
	How many days in a week are family planning services / products offered / sold here?		
203	The facility is open [DAYS FROM SQ102] per week.	Number of days	201= 1
	Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.		



NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
204	Are family planning services / products offered here today?	Yes 1 No 0 No response -99	201= 1
205	Does this facility provide family planning supervision, support, or supplies to community health volunteers?	Yes 1 No 0 No response -99	006≠7 -8
	How many community health volunteers are supported by this facility to provide family planning services?		
206	Record only CHVs who receive supervision, support, or supplies for family planning.	Number of CHVs	205=
	If CHVs were recorded as employees in SQ 103, please do not include them here as well.		·
	Enter -88 for do not know, -99 for no response.		
207	Do the community health volunteers provide any of the following contraceptives:	Condoms 1/0 Pills 1/0 Injectables 1/0 None of the above -77 No response -99	205= 1
208	How many times in the last 6 months has a mobile outreach team visited your facility to deliver supplementary/additional family planning services?	Number of times	201 = 1 AND 006 ≠
	Enter -88 for do not know, -99 for no response. 0 is a possible answer.		7-8
209	Which of the following family planning services do you offer to unmarried adolescents? Read all options and select all that apply.	Counsel for contraceptive methods	201=
	Tread all options and select all that apply.	No response	
	SECTION 3: CLII	ENT FEEDBACK	
301	Do you collect information about clients' opinion in any of the following ways? Read each option out loud and select all methods that apply.	Suggestion box	009a =1
	le there a procedure for reviewing or	No response	301≠ 77
302a	Is there a procedure for reviewing or reporting on clients' opinions?	Yes	-77, -88, -99
302b	Ask to see a report or form on which data are compiled or discussion is reported.	Report seen 1 Report not seen 2	302a =1



NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
303	In the past 6 months, have any changes been made in the program as a result of client opinion? If yes, indicate if the change(s) are related to	No	301 ≠ -77, -88, -99
	any of the listed topics.	Don't know88 No response99	



SECTION 4: PROVISION OF FAMILY PLANNING METHODS Male sterilization1/0 Implant 1/0 IUD 1/0 Injectables 1/0 Injectables – Sayana Press...... 1/0 For which of the following methods do providers at this facility counsel women Emergency Contraception.......1/0 about the characteristics of the method, its Male Condom 1/0 201= 401a benefits, and its side effects? Female Condom......1/0 Diaphragm......1/0 Read all options out loud. Foam/Jelly 1/0 Standard Days / Cycle beads...... 1/0 LAM 1/0 Rhvthm method 1/0 Withdrawal 1/0 None of the above-77 No response-99 Implant 1/0 IUD 1/0 Injectables 1/0 Injectables – Sayana Press...... 1/0 Which of the following methods are provided to clients at this facility? 201= 401b Emergency Contraception.......1/0 Male Condom......1/0 Read all options out loud. Female Condom......1/0 Diaphragm.......1/0 Foam/Jelly......1/0 Standard Days / Cycle beads...... 1/0 None of the above-77 No response-99 Implant 1/0 IUD 1/0 Are clients charged for obtaining any of the Injectables 1/0 following methods at this facility? Injectables – Sayana Press...... 1/0 Pill 1/0 201= Read all options out loud. 401c Emergency Contraception......1/0 Male Condom 1/0 Female Condom......1/0 [ODK will only display methods selected in SQ Diaphragm.......1/0 401b1 Foam/Jelly 1/0 Standard Days / Cycle beads......1/0 None of the above-77 No response-99



1	dervice Delivery Form Questionnaire		,
401d	For which of the following methods do you provide a referral or prescription for the client to obtain the method elsewhere? Read all options out loud. [ODK will only display methods that were not selected in SQ 401b]	Female sterilization 1/0 Male sterilization 1/0 Implant 1/0 IUD 1/0 Injectables 1/0 Injectables – Sayana Press 1/0 Pill 1/0 Emergency Contraception 1/0 Male Condom 1/0 Female Condom 1/0 Diaphragm 1/0 Foam/Jelly 1/0 Standard Days / Cycle beads 1/0 None of the above -77 No response -99	201=
402	How much do you charge for one unit of each method that you provide? Enter all prices in Nigerian Naira. Enter -88 for do not know, -99 for no response. [ODK will only display the methods for which the facility charges from SQ 401c.]	Amount per Unit Female Sterilization (full cost of procedure) Male Sterilization (full cost of procedure) Implants (full cost of implant and insertion) IUD (full cost of IUD and insertion) One shot of injectable One shot of Sayana Press One month supply of pills A single dose of emergency contraception One male Condom One female Condom Diaphragm Foam/Jelly Standard Days/Cycle beads	401c ≠ -77
403	Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception? These may be consultation or registration fees charged to everyone who is seen in this facility or may be specific to family planning clients.	Yes	201=1
404	Are the official fees posted so that the client can easily see them? If yes, posted fees must be observed.	Yes, all fees are posted	403= 1
405	On days when you offer family planning services, does this facility have trained personnel able to insert implants?	Yes 1 No 0 No response -99	401b: impla nt=1
406	On days when you offer family planning services, does this facility have trained personnel able to remove implants?	Yes 1 No 0 No response -99	401b: impla nt=1



	On days when you offer family planning	Yes			401b:
407	services, does this facility have trained personnel able to insert IUDs?	No response		99	IUD= 1
408	On days when you offer family planning services, does this facility have trained personnel able to remove IUDs?	Yes		0 99	401b: IUD= 1
409	Does this facility have the following supplies needed to insert and/or remove implants: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.	Clean Gloves	Wool	1/0 1/0 1/0 1/0 1/0 77	401b: impla nt=1
410	Does this facility have the following supplies needed to insert and/or remove IUDs: Read out all supplies and select all that apply. Supplies do not need to be observed, but must be available on the day of the interview.	Sponge-holding forceps Speculums (large and medium	ım)	1/0 1/0 1/0 77	401b: IUD= 1
411a	From family planning register, record: (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. Past completed month. Enter -88 for do not know, enter -99 for no response.	Female Sterilization Male Sterilization Implants IUD Injectables Injectables-Sayana Press Pill Emergency contraception Male Condom Female Condom Diaphragm Foam/Jelly Std. Days/Cycle beads	Total # visits	# new clients	- 006≠7 -8 - AND - 201= 1 - AND - 401b =1 for select - ed - metho d
411b	From family planning record book, record: The total number of family planning products sold in the last completed month, for each method. The total number of family planning products sold in the last completed month, for each method. Enter -88 for do not know, enter -99 for no response.	Implants IUDs Injectables Injectables-Sayana Press Pill Emergency contraception Male Condom Female Condom Diaphragm Foam/Jelly Std. Days/Cycle beads	# of units or provi		006= 7,8 AND 401b =1 for select ed metho d



	· · · · · · · · · · · · · · · · · · ·				
412	In the past 6 months, have there been any meetings where service statistics (or inventory) for family planning are discussed with staff?	No	Yes		
413	May I see any wall charts, graphs, written reports, minutes or other written materials produced with service data from the past 6 months? Select all relevant types of documentation observed. Posters or other IEC materials that do not contain any service data should not be counted.	Observed wall chart / graph			
414a	May I see the room where examinations for family planning are conducted?	Yes			201= 1 AND 006≠7 OR 8
414b	For each of the following items, check to see whether item is either in room where examinations are conducted or in an adjacent room. Running water (piped)	Observed 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Reported but unseen 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Not available -77 -77 -77 -77 -77 -77 -77 -77 -77 -7	414a =1
415	OBSERVE: Assess condition of family planning service area	Surfaces: wipe wasteArea is tidy and Walls: reasona Doors: no or m Walls: no or mi	no obvious dirt d clean, no obvd uncluttered bly clean inor damage nor damage	or waste 1/0	414a =1
416a	You mentioned that you typically provide the [METHOD] at this facility, can you show it to me? If no, probe: Is the [METHOD] out of stock today? [416a-c will repeat for each of the methods that are provided at the facility according to SQ 401b, except Female and Male Sterilization]	In-stock but no Out of stock	t observed	1 2 3 99	201=



	How many days has the [METHOD] been out of stock?				
416b	[416a-c will repeat for each of the methods that are provided at the facility according to 401b, except Female and Male Sterilization]	Number of days			416a =3
	Enter 1 if only for today.				
	Enter -88 for Do not know.				
	Enter -99 for No response.				
440	Has the [METHOD] been out of stock at any time in the last 3 months?	Yes			416a
416c	[416a-c will repeat for each of the methods that are provided at the facility, except Female and Male Sterilization]	Don't know No response		88	=1 or 2
417a	May I see the room where contraceptive supplies are stored?	Yes No No response		0	201=
	If you are already in the room, select "Yes"	140 160001100			
			Yes	No	
417b	Observe the place where contraceptive supplies are stored and report on the	Are all the methods off the floor?	1	0	447
		Are all the methods protected from water?	1	<u>0</u>	
	following condition:	Are all the methods protected from the sun?	1	0	417a =1
		Is the room clean of evidence of rodents	1	0	
		(bats, rats) or pests (roaches)?			
	SECTION 5: FAMILY PLANNI	NG SERVICE INTEGRA	NOITA		
	Which of the following services are provided	Antenatal			009a=
501	at this facility:	Delivery Postnatal		1/0	1 AND
301	Read all options and select all that apply.	Post-abortion			006≠7
		No response			-8
		Return to fertility Healthy timing and spacing			501:
	Which of the following is discussed with the			1/0	Delive ry=1
502	Which of the following is discussed with the mother after delivery or during the first postnatal visit?	Immediate and exclusive be Family planning methods a while breastfeeding	vailable to	use	OR
	Read all options and select all that apply.	Lactational Amenorrhea M	ethod and		Postn
	•••	transition to other methods Long-acting method option			atal=1
		None of the above		77	
		INO ICOPOLIOG			1



	Terrice Delivery Form Questionnaire	T	004-
503	Is the woman offered a method of family planning during the postnatal visit?	Yes	201= 1 AND 501: postn atal = 1
504	During post-abortion visits, which of the following is discussed with the client: Read all options and select all that apply.	Post-abortion mental health 1/0 Return to fertility 1/0 Healthy timing and spacing of pregnancies 1/0 Long-acting method options 1/0 FP methods for birth spacing 1/0 None of the above -77 No response -99	501: Post- aborti on= 1
505	Is the woman offered a method of family planning during the post-abortion visit?	Yes	201= 1 AND 501: Post- aborti on= 1
506	Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	Yes 1 No 0 No response -99	009a =1
507	Does this facility offer any service related to diagnosis, treatment, or supportive services for STIs other than HIV?	Yes 1 No 0 No response -99	009a =1
508a	When a client comes in for HIV services, are they given condoms by the HIV service provider? If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.	Yes	506= 1
508b	Does the HIV service provider offer them any other method of contraception besides condoms?	Yes 1 No 0 Don't know -88 No response -99	506= 1
508c	Are HIV clients given information on where they can obtain contraception elsewhere?	Yes 1 No 0 Don't know -88 No response -99	508b =0
508d	Are HIV clients referred within the facility, outside the facility, or both?	Within facility only 1 Outside facility only 2 Both 3 Don't know -88 No response -99	508c=
	LOCATION AND QUES	STIONNAIRE RESULT	
094	Ask permission to take a photo of the entrance of the facility. Did you get consent to take the photo?	Yes	009a =1
	the respondent for her / his time. espondent is finished, but there are still more quest	ions for you to complete outside the facility.	



095	Ensure that no people are in the photo	TAKE PICTURE	094=
095		CHOOSE IMAGE	1
	Location		
096	Take a GPS point outside near the entrance to the facility. Record location when the accuracy is smaller than 6m.	RECORD LOCATION	Alway s
097	How many times have you visited this service delivery point for this interview?	1 st time	Always
098	In what language was this interview conducted?	English 1 Hausa 2 Igbo 3 Yoruba 4 Pidgin 5 Other 96	009a =1
099	Record the result of the Service Delivery Point Questionnaire.	Completed 1 Not at facility 2 Postponed 3 Refused 4 Partly completed 5 Other 6	Alway s